

COVID-19

Pension Unit Business Contingency Arrangements

Due to the current public health measures, the Department of Education and Skills (DES) has implemented remote working for its staff. This means changes to the way that we work.

Customer Service

It is not currently possible to operate telephone lines but you may contact us via e-mail at pensions@education.gov.ie. Please include all relevant information and your PPS number so that any query can be processed efficiently.

We will be prioritising urgent matters (for example, notification of a death, application for a spouse's pension or change of retirement date) and cannot guarantee a response to non-urgent queries at this time.

We appreciate your patience and cooperation as our country responds to this unprecedented series of events.

Pensions Information

You will find general information on your pension scheme, as well as answers to many pension queries on our website at:

www.education.ie/en/Education-Staff/Services/Retirement-Pensions/

You can also estimate the value of your pension entitlements at retirement using our Pensions Estimator. You will need a recent payslip for this. The Estimator is available at:

www.education.ie/en/Education-Staff/Services/Retirement-Pensions/pensions-estimator/pensions-estimator.html

Teachers and non-teaching staff employed by Education Training Boards (ETBs) are advised that their pension details and entitlements are held by the respective ETB and not by this Department.

Any further updates regarding the status of the Pension Unit will be posted on our announcements page at:

www.education.ie/en/Education-Staff/Services/Retirement-Pensions/Announcements.html